

A complete platform for police records units and customer service staff to efficiently process applications by the community for record checks, police information requests and other types of services

### Fastest System of its kind in the Market

- Proven 200% boost in productivity
- Eliminates backlog
- Fast Response improves Public Satisfaction

## Unique RMS and Financial Integration

- Seamless RMS, CPIC, PIP access
- Niche™ or Versaterm™ compatible
- Uses your preferred PCI compliant service

50% less In-person Traffic

- Public submit and receive results electronically
- Public may apply online or in-person
- Turn-around in minutes with auto-allocation

Flexible, Easy to Use

- Unified 'single view' eases staff decisions
- Readily configured to meet your unique needs
- HR Recruitment, Contractor, Staff Modules

#### 'Police-Eyes-Only' Privacy & Ownership

#### 'Flag-and-Tag' Auto-Categorization

#### 'Audit Trail' Electronic History

#### 'Digitally Signed' Results

- No non-police access to private data
- Private data
  ✓ No data is seen by or resides with 3<sup>rd</sup> parties
- Data is owned by police, behind police firewalls
- ✓ Self-Declarations
- Prioritizes results for optimized allocation
- ✓ 'No-hit' queue fast tracks application responses
- Disclosures and fingerprint alerts
- √ 'Work-in-progress' status
- Actions, decisions, approvals history
- / Workload visibility
- Financial tracking and reconciliation
- Archived e-Files
- ✓ Reallocation
- ✓ Performance metrics
- ✓ Tamper-proof
- electronic signaturesStreamlines sharing of results with sponsors
- 'Snail mail' option

See our online demonstration at

www.policeservicesoftware.ca www.agile-records.ca

# **Features**

Record check and information requests workflow

Dedicated, smart 'workbench' for your Records Unit

✓ HR Recruitment, Contractor, Staff family & relationship checks

- ✓ Auto-queried results eliminates staff data entry delays
- ✓ On-line & in-person CR, CRJM, VS record checks for public
- Collision, occurrence and other public report request types
- ✓ Self-declarations and disclosure management
- ✓ Public tracks status of their request on-line, reducing call-ins
- Fully bilingual on-line forms and results documents
- Online payments with your payment provider of choice
- ✓ Remote ID verification (Equifax™ or TransUnion™ EIV)
- ✓ Alternative electronic identity verification (EIV) options
- ✓ Accommodates your unique rules, forms and appearance
- Auto-identifies disclosures or need for fingerprinting
- ✓ Full in-house KPI's, audits and C-level reporting
- Customizable web forms hosted exclusively in Canada
- ✓ Drill down queries into GO, Court, and FPS
- ✓ Manages PIP and other inter-jurisdictional inquiries for staff
- ✓ LEARN-ready, aligned with provincial and your governance
- Online visit or finger printing appointment scheduling
- ✓ All data is owned by and stored within police networks
- Secure PKI encryption and on-line .ssl
- ✓ Secure PDF, PNG & JPG attachments as needed for the public
- ✓ Built-in 2fx email & SMS authentication for applicants and staff
- Full Financial Reporting and Reconciliation Analytics

Rapid setup No installation cost Low transaction fees Public Pay models

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We are a Canadian company specializing in police and government systems.

We provide superior solutions that are proven to improve program delivery effectiveness.